

PIL App

Bringing you enhanced online experience

Guide on Installation & Usage
(Updated)

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PIL App



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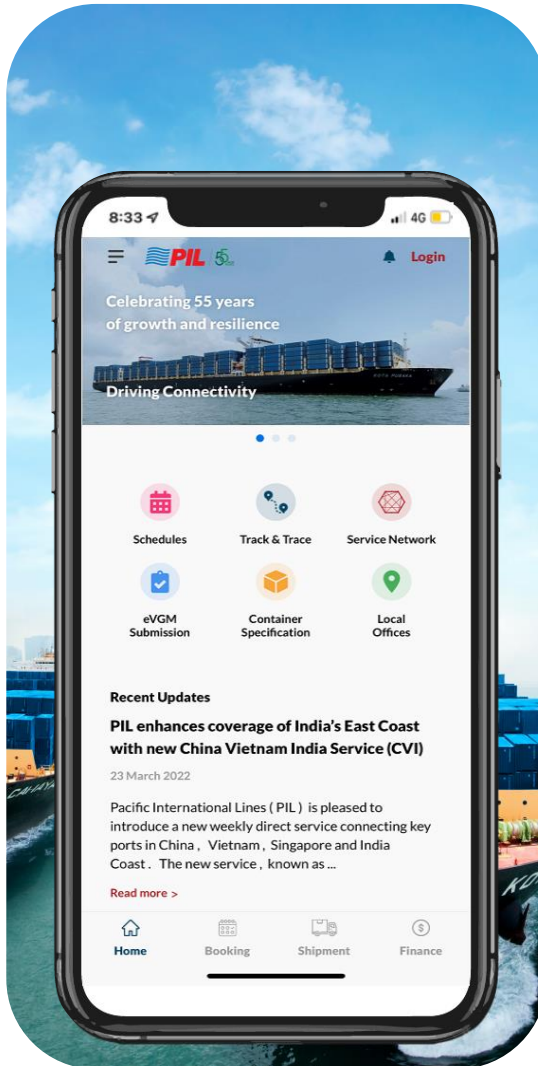
How to Use

Description & Features

PIL App

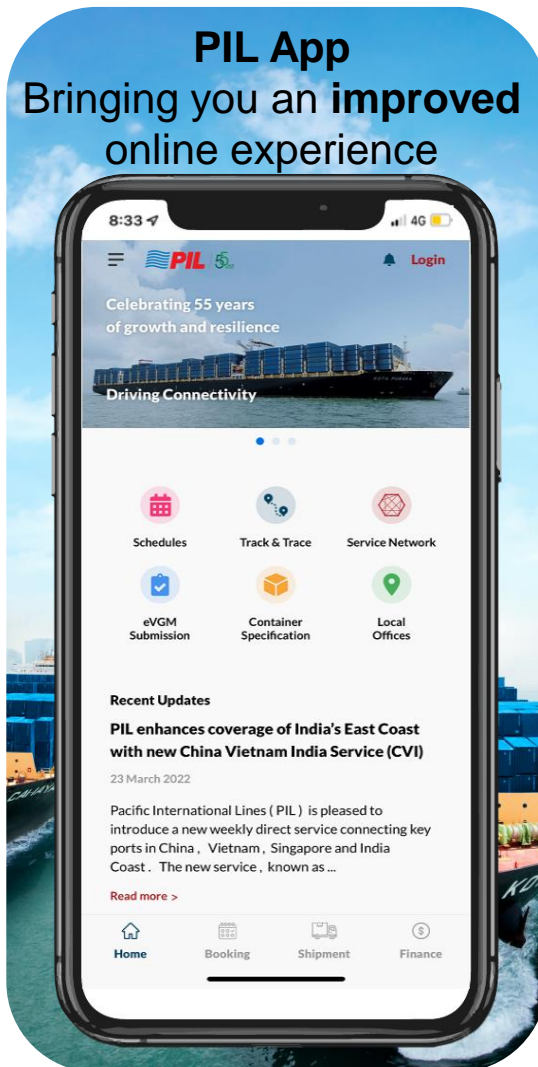
PIL App

Description



With the PIL app, you will be able to

- access interactive shipment schedules by port, point-to-point or vessel
- track and trace your shipments by container number, booking number, BL number or PO number
- submit eVGM
- locate our local offices near you
- read the most updated news about PIL



Features

(Phase 1 as rolled out on 4 Feb 2022)

- Schedules
- Track & Trace
- Local Offices
- eVGM Submission
- Container Specification
- Service Network
- Recent Updates & News Feeds
- Tariff
- About Us
- Contact Us

myPIL Features

(Phase 2 available for myPIL registered users only)

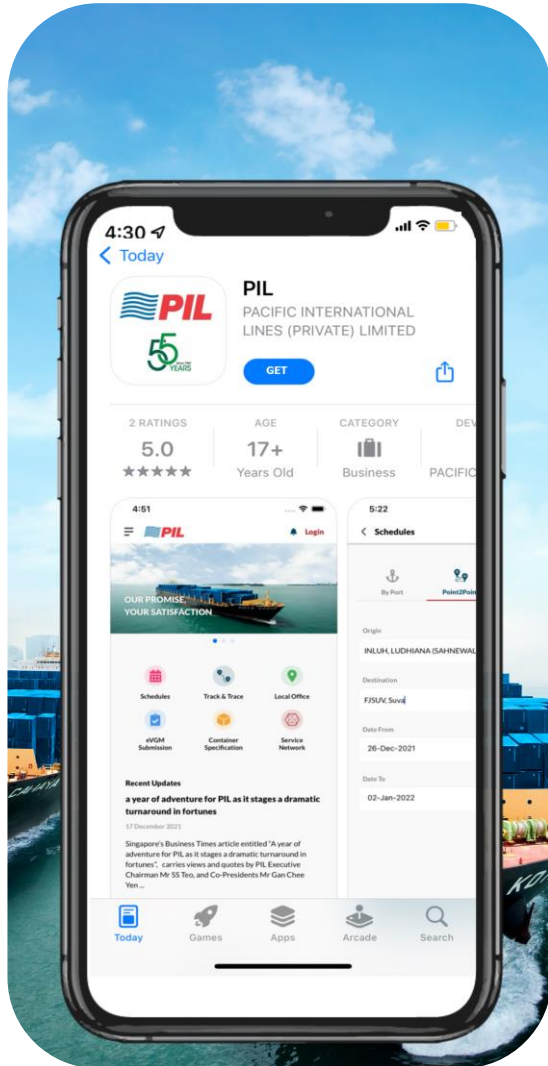
- myPIL Login
 - New Registration
 - User Profile
 - Change Password
- myPIL Bulletin Board
- myPIL Booking Organiser
 - Booking Request (Dry & Reefer)
 - Booking Template
 - Shipment Search & Visibility
- myPIL Finance Organiser
 - Invoice Information
- myPIL Shipment Organiser
 - Shipping Instruction Search
 - Detention and Demurrage Status
 - Inbound Shipment Enquiry

Installation Guide

PIL App

Installation Instruction

PIL App – For iOS mobile



For iOS mobile
Go to App Store

Simply type the keywords –
PIL or
Pacific International Lines or
太平船务 (PIL's Chinese name)

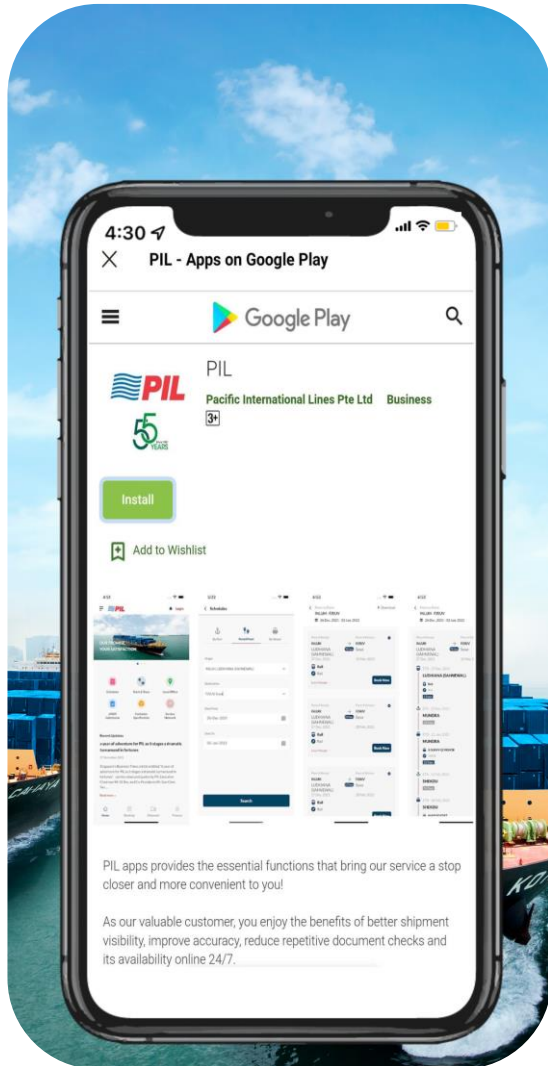
To download the app

QR code for iOS:
<https://apps.apple.com/sg/app/pil/id1600013330>



Installation Instruction

PIL App – For Android mobile / Google Play Store



For Android mobile:
Go to Google Play Store

Simply type the keywords –
PIL or
Pacific International Lines or
太平船务 (PIL's Chinese name)

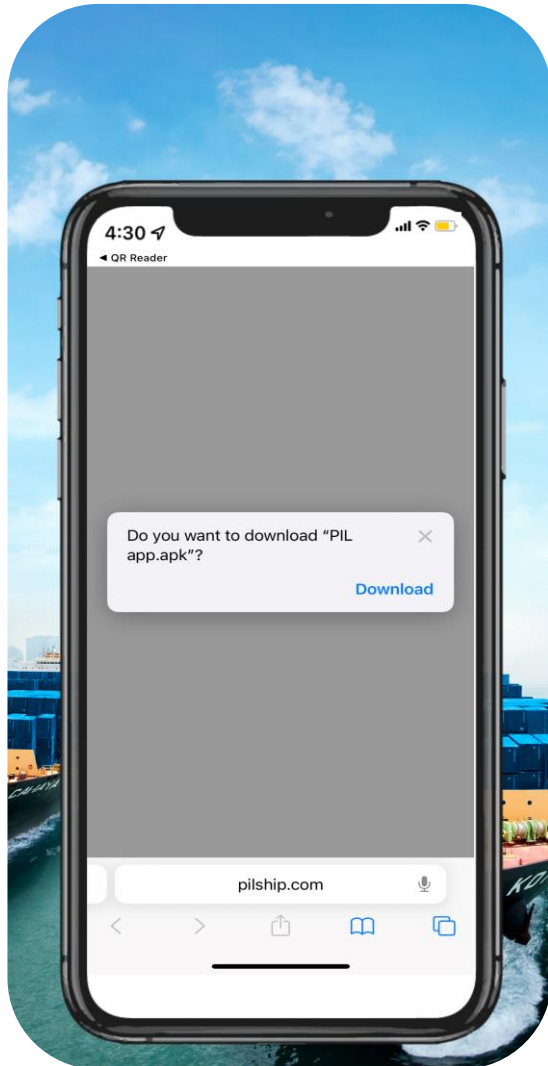
To download the app

QR code for Android:
<https://play.google.com/store/apps/details?id=com.pilship.pilapp>



Installation Instruction

PIL App – For CN Android apk (manual install)



For Android apk:

Download the apk file and **install** the app

QR code for Android apk:

<https://www.pilship.com/PILapp.apk>



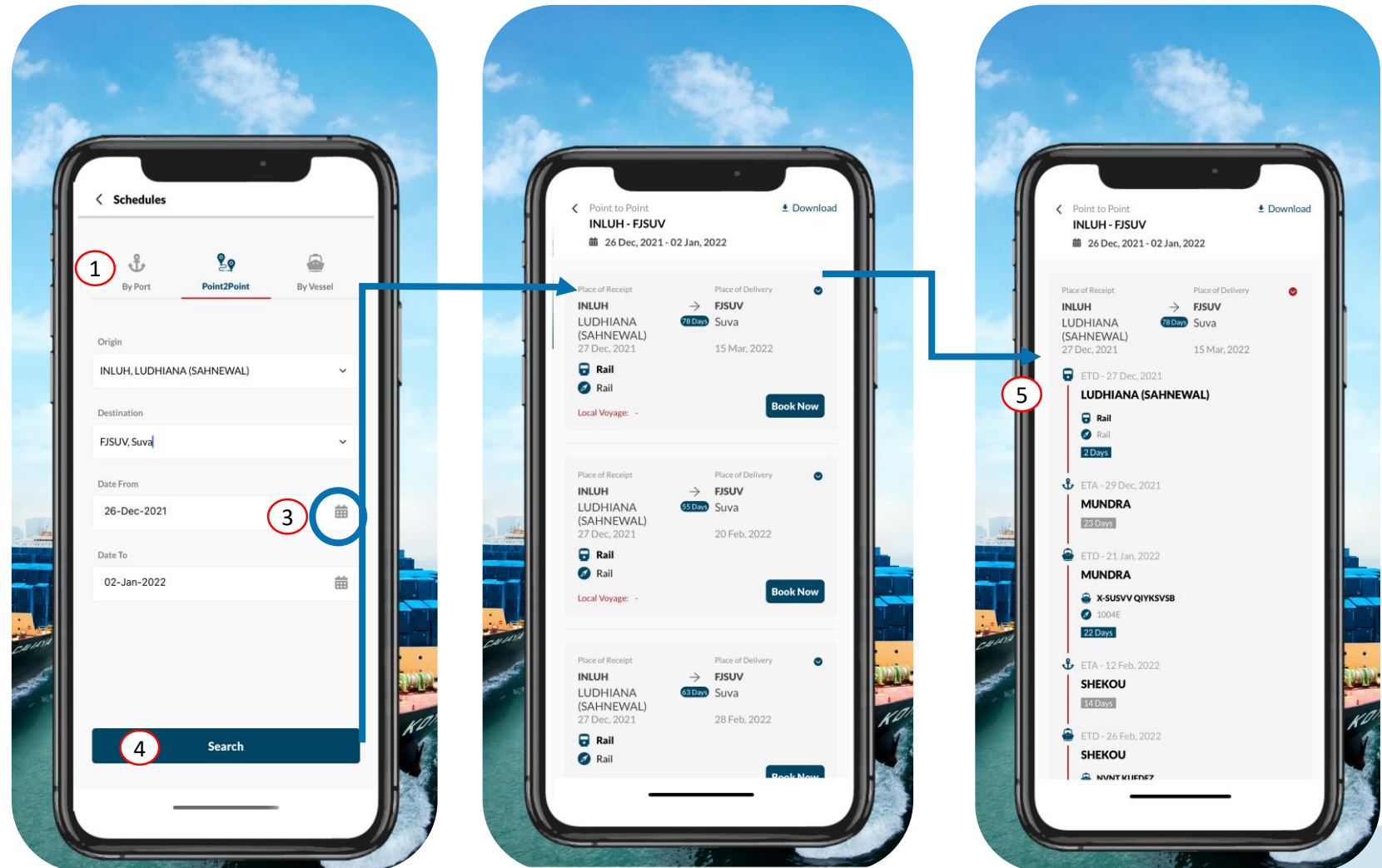
Usage Guide on Common Features

PIL App

Usage Guide for PIL App – Common Features

A) Schedules

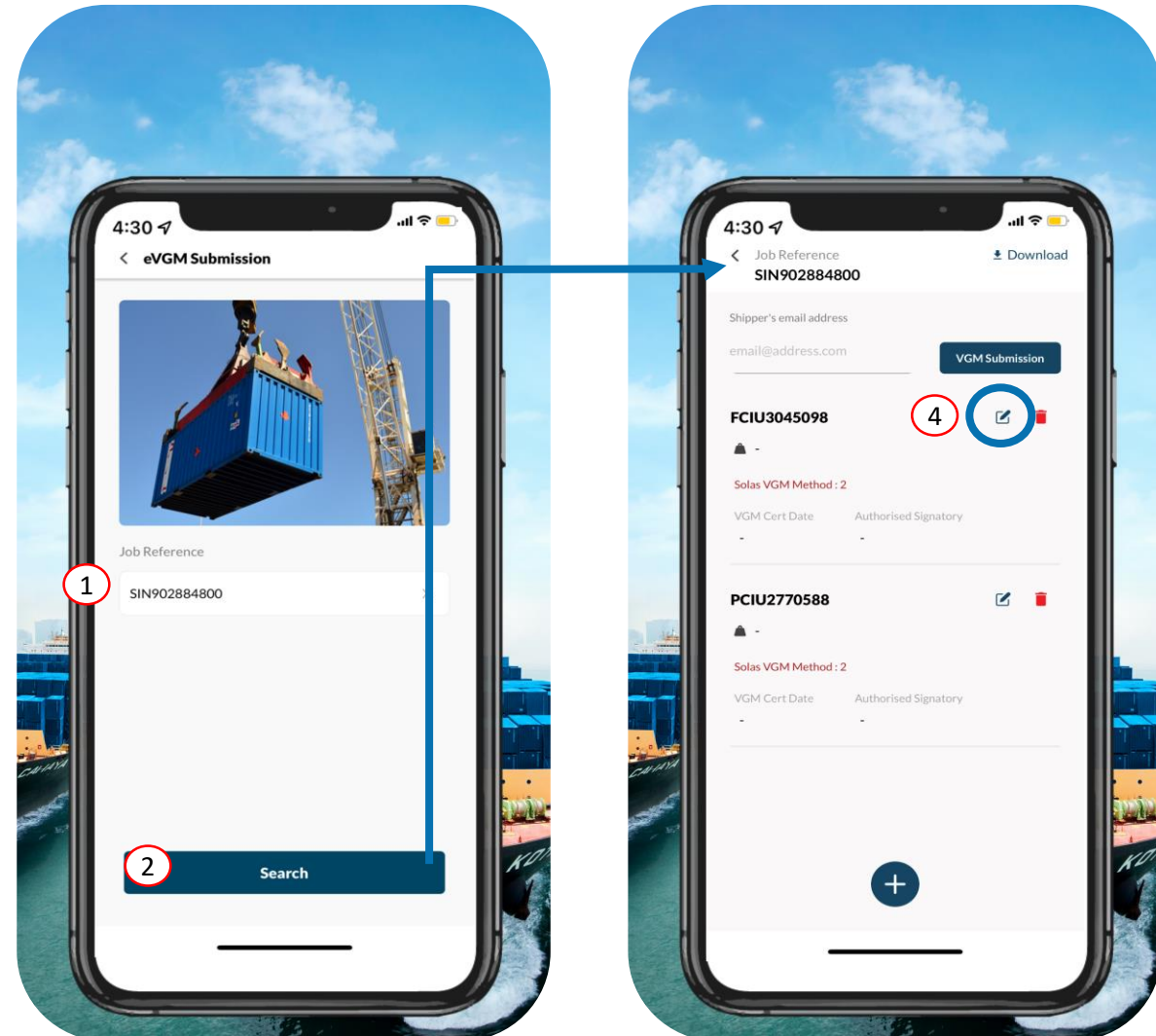
1. Choose the schedules via the following options:
 - By Port
 - Point2Point
 - By Vessel
2. Select or type the Origin Port and the Destination Port available
3. Select the date range from the calendar icon
4. Click on the “Search” button
5. The vessel schedule will display



Usage Guide for PIL App – Common Features

B) eVGM Submission (1)

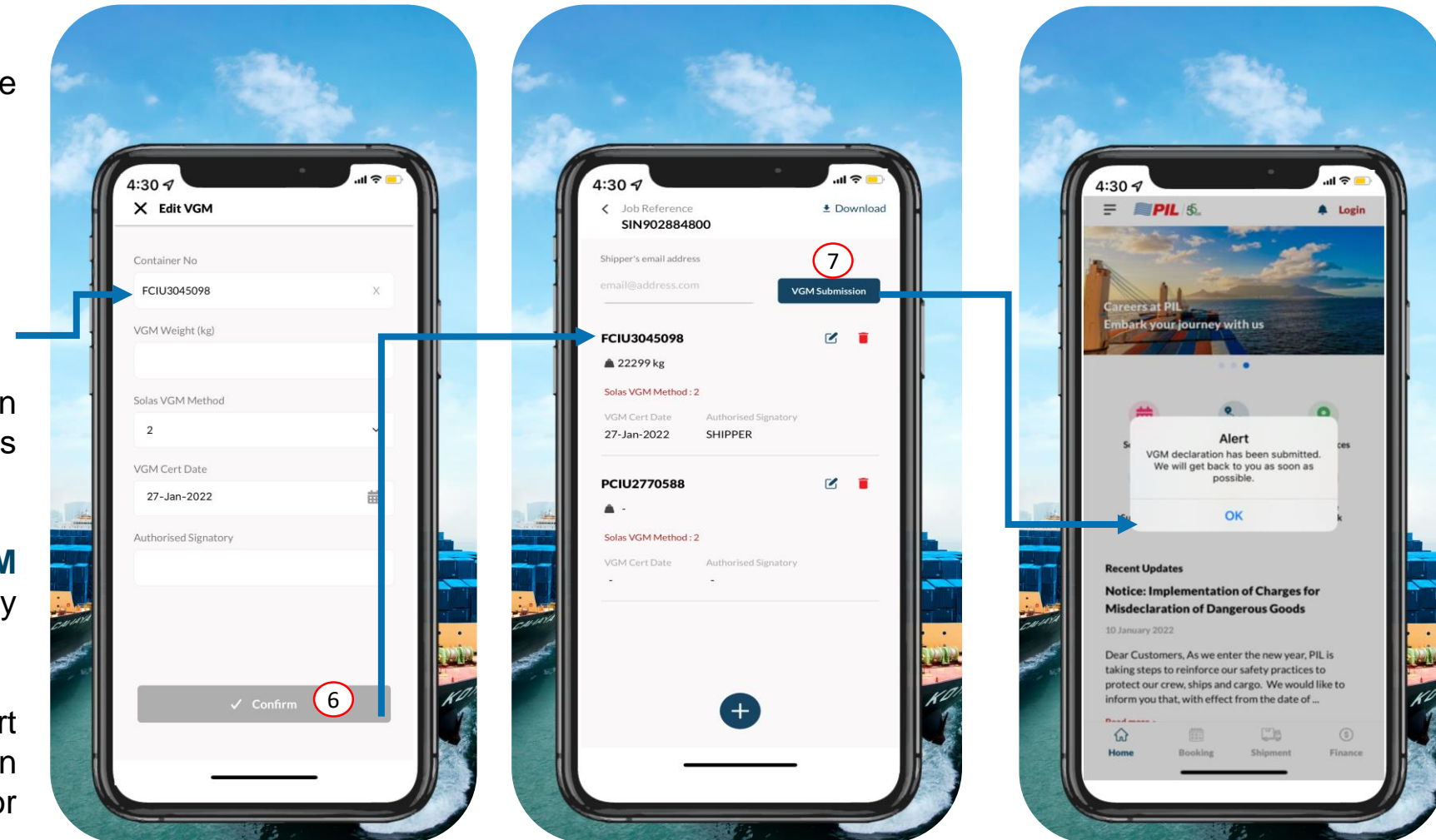
1. Type in the Job Reference number or Booking number
2. Click on the “**Search**” button
3. The eVGM forms will be displayed on your screen
4. Click on the “**Edit**” icon to modify and insert your eVGM details



Usage Guide for PIL App – Common Features

B) eVGM Submission (2)

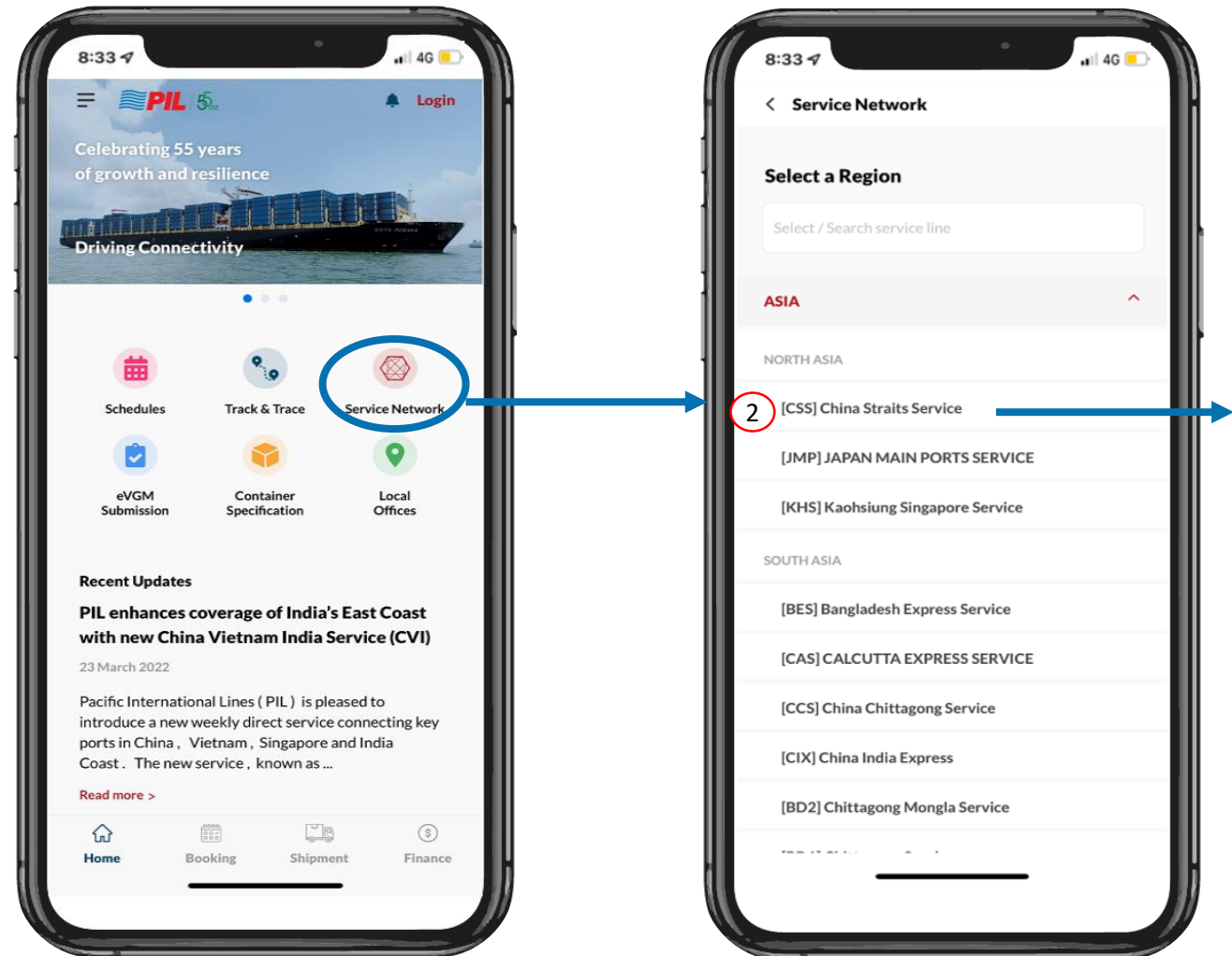
5. You may enter/edit the following details:
 - Container number,
 - VGM Weight (kg),
 - SOLAS VGM Method,
 - VGM Certification Date,
 - Authorised Signatory
6. Click on the **“Confirm”** button to confirm the container’s VGM details
7. Click on the **“VGM Submission”** button for easy confirmation of your booking
8. You will receive an alert prompt if your eVGM has been successfully inserted or modified



Usage Guide for PIL App – Common Features

C) Service Network (1)

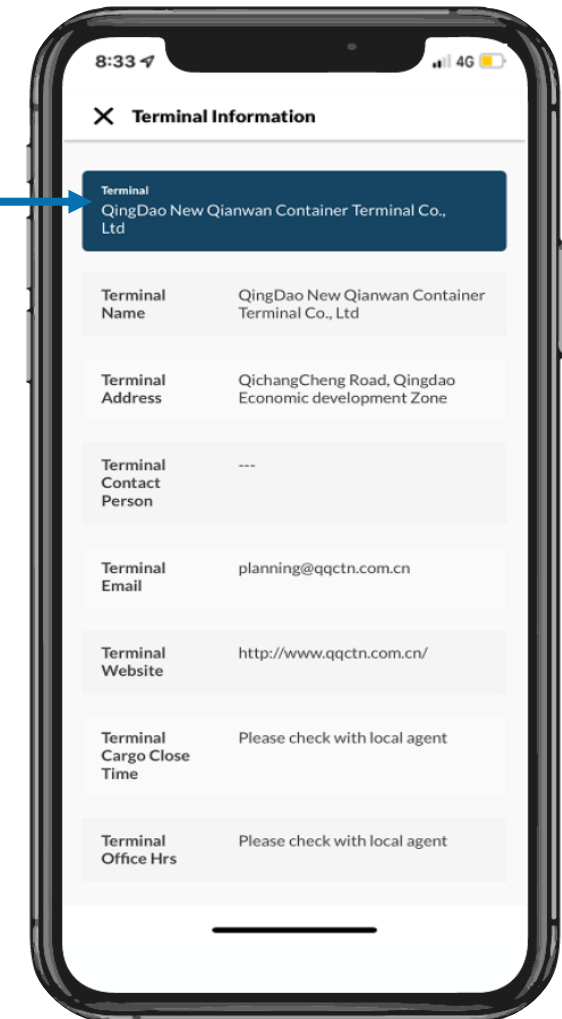
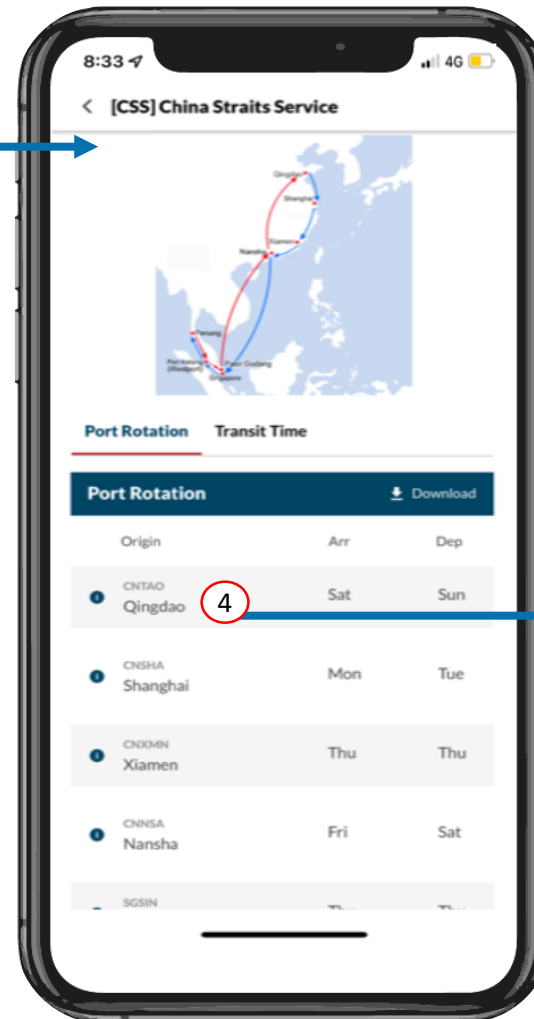
1. Click on “**Service Network**” icon and the app will display our latest service routes
2. After you have selected your desired service route, you will be directed to the next page with more information on the selected service route



Usage Guide for PIL App – Common Features

C) Service Network (2)

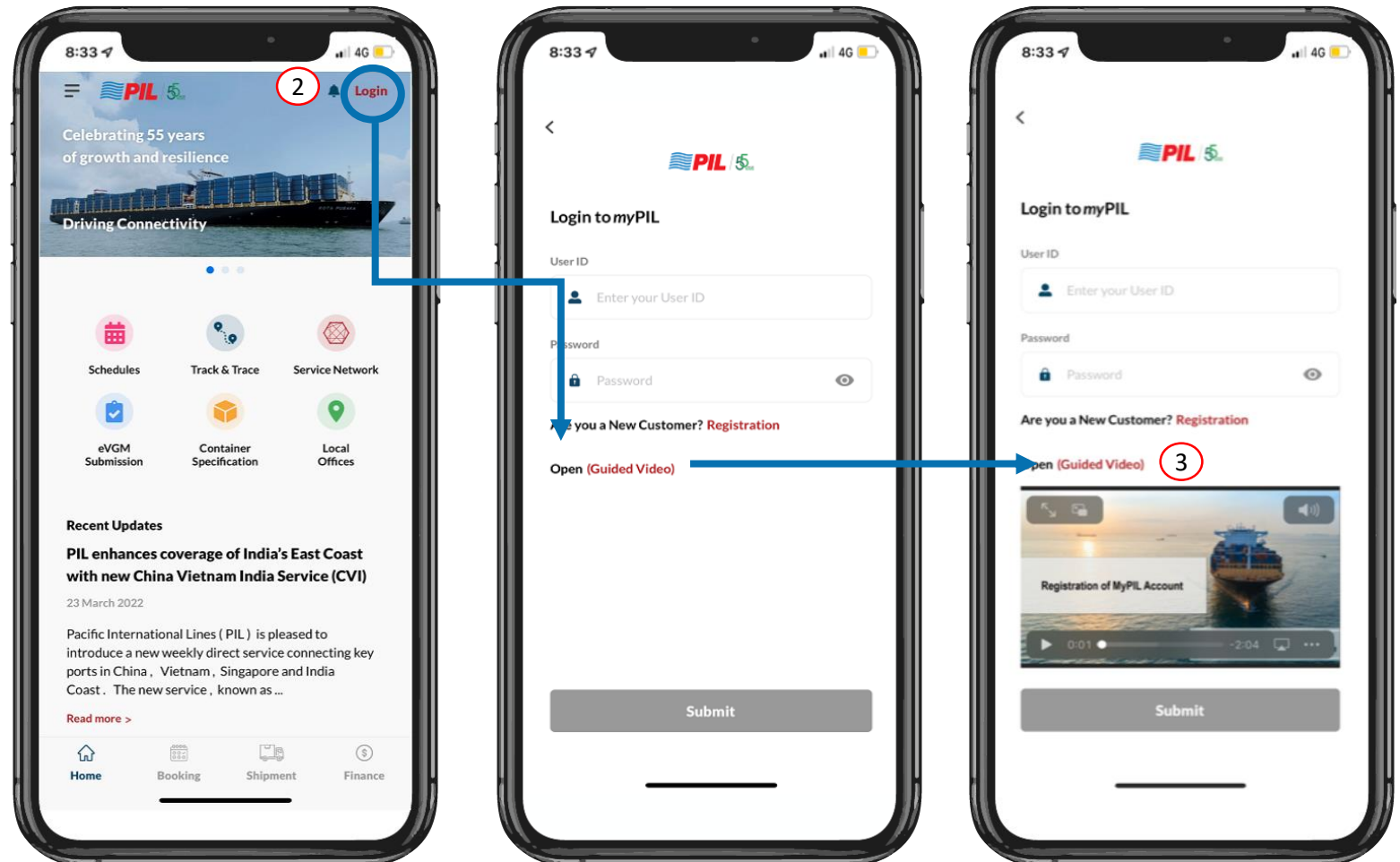
3. Key information on our service route profile will be shown, including:
 - a) Service map
 - b) Port rotations
 - c) Transit time
4. Select your desired “**Port of Origin**” for further information to be displayed



Usage Guide for PIL App – Common Features

D) New customer registration – video

1. Should you require assistance with registration, do refer to our video on customer registration
2. Click on “**Login**” on the top right of the main page
3. Click on “**(Guided Video)**” and you will be directed to our short video guide on *myPIL* account registration

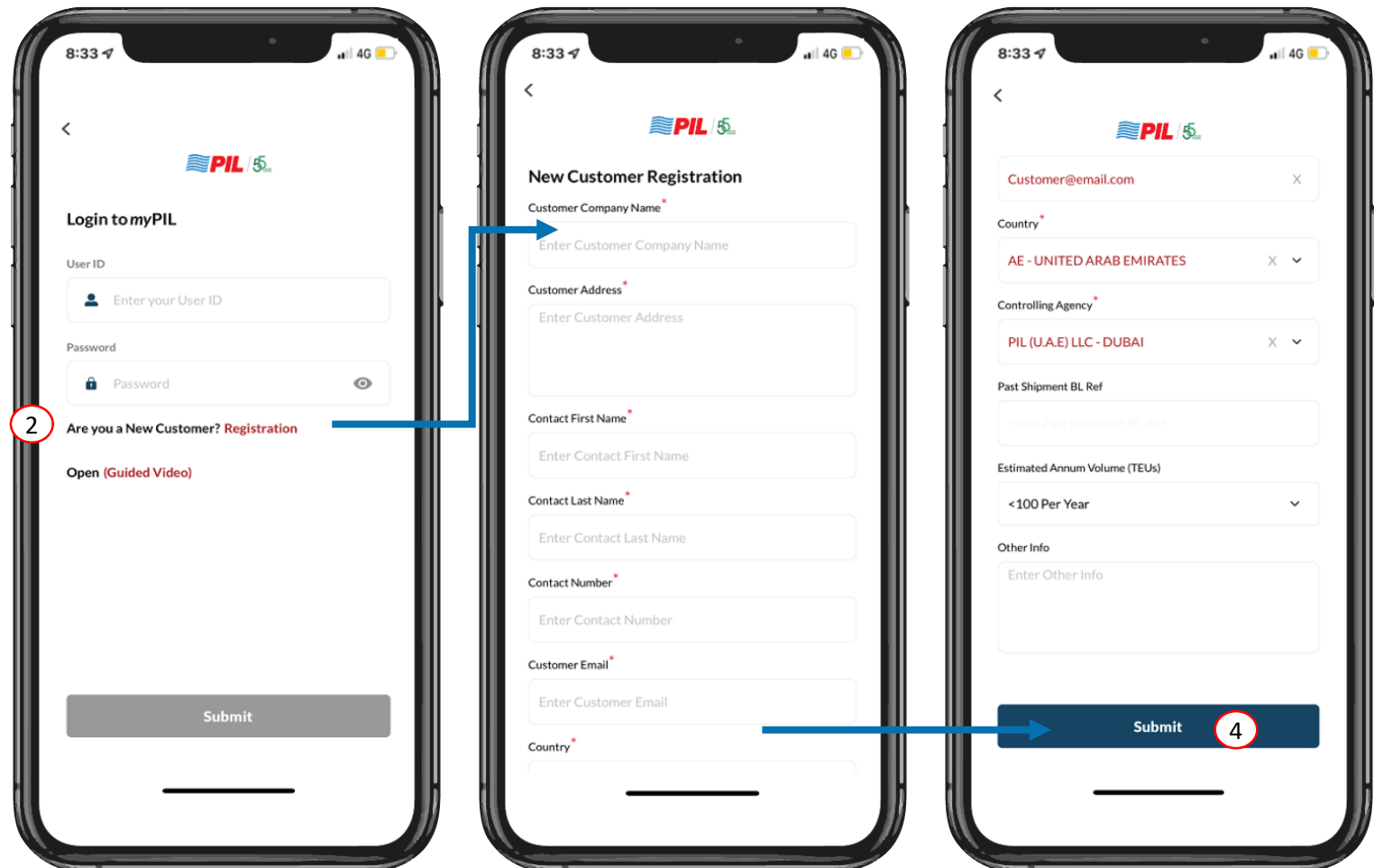


Usage Guide for PIL App – Common Features

E) New customer registration

To register for a *myPIL* account:

1. Click “**Login**” on the main page
2. Click “**Registration**” which will direct you to our registration form to create a new *myPIL* account
3. Do fill in the required information that are denoted with “*” besides each question
4. Click “**Submit**” button to submit your application
5. Our local agents will get in contact with you for the approval of your account





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